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# How CAMP Facility Services Improved Safety and Aesthetics in Texas Apartment Communities

Property managers know that a trusted full-service contractor is great to have on call for those times when maintenance is needed. In Texas, property managers often turn to CAMP Facility Services when repairs need to be made fast. Here's the story of how CAMP helped three of them.

## **The Challenges**

Repairs need to be done often in apartment communities, not only for aesthetic reasons but for the safety of residents and visitors alike. For maintenance and repairs, some of the best-known apartment communities in Texas turn to CAMP Facility Services. When three different properties needed maintenance and repairs, CAMP was there.

Asset Living at Campus Vue in Houston, TX, faced a challenge when a curb became a tripping hazard; they needed a team that could fix the problem quickly and efficiently, restoring safety within their community.

ZRS Management at Metro Midtown in Houston, TX, also needed concrete repair caused by failing flashing at the edges of a breezeway. Repairing concrete for safety and aesthetics is a must for apartment communities, and this was no exception.

Greystar at Village by the Sea in Galveston, TX, needed drywall repairs for a resident's bathroom. Property managers often face drywall problems in bathrooms, where hot water vapor can wreak havoc.

### **The Solutions**

The Texas CAMP team sprang into action to help the three properties. The team, led by General Manager James Ruwaldt and Services Manager Sammy Paredes, began the repairs immediately. Repair and maintenance are just one of the many areas of expertise that CAMP is known for, and these projects were completed with precision and care.

The challenge of a hazardous curb at Campus Vue required a quick and efficient solution. The CAMP team addressed the issue, ensuring the safety of the community. Through meticulous

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assessment and skilled repair, they not only resolved the tripping hazard but also enhanced the overall safety within the premises, contributing to a secure and welcoming environment for residents.

Facing concrete deterioration due to failing flashing at Metro Midtown's breezeway, ZRS Management sought a solution prioritizing safety and aesthetics. CAMP executed precise concrete repairs, addressing both structural concerns and visual appeal.

Greystar at Village by the Sea encountered a common issue – drywall damage in a resident's bathroom. Understanding the importance of a well-maintained living space, the team efficiently conducted drywall repairs. By addressing the impact of hot water vapor on the drywall, they resolved the immediate issue and ensured a durable and aesthetically pleasing bathroom environment for the residents, contributing to the community's overall satisfaction.

### The Results

Repairs and maintenance are necessary to the enjoyment of multifamily living, for current and future residents. With a focus on meeting deadlines and adhering to budgets, the team successfully executed repairs at Asset Living's Campus Vue, ZRS Management's Metro Midtown, and Greystar's Village by the Sea.

Completing each project on time and within budget, CAMP demonstrated unparalleled professionalism and ensured that the revitalized spaces met the highest standards of quality. The property managers were pleased with CAMP's stellar communication, transparency, and the remarkable craftsmanship displayed throughout the repair processes.

The successful collaboration between CAMP Facility Services and the property managers stands as a testament to the team's ability to exceed expectations, leaving a lasting positive impact on the communities they serve.

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